# **Sr. BI Application Professional**

# **Amir Khan**

# 248-943-0598

# *Professional Summary*

* Over 15 years of experience in Information Technology and Client/Server Applications.
* Data warehousing and business intelligence life-cycle experience, across a broad range of industries. Seasoned practitioner, with several years of training and consulting on industry-leading ETL, Dashboard Reporting and OLAP offerings.
* Over 12 years of experience in Business Intelligence Applications and Data Warehouse systems using ETL Informatica, Oracle Business Intelligence(OBIEE11g) , Siebel Analytics, Oracle Forms/Reports, Oracle PL/SQL, Oracle 10g database design, development and implementation in Windows and UNIX platforms.
* Professional experience in Oracle Business Intelligence Enterprise Edition (OBIEE 11g) 1.1.3, 1.1.5 and 1.1.6 OBIEE 11g releases, OBIEE 11g RPD, OBIEE Catalog development, As a team lead successfully completed two End to End project development cycles in OBIEE 11g. Extensive experience in Query Caching, Action links, Multi-User Development (MUD) Environment, Write-Back capability, Guided Navigation, Drill Down, Dimensional Hierarchies and building Union reports. Strong expertise’s in OBIEE 11g Administration (Admin) work manage BI Server and manage configuration xml files. Dashboard/report Performance tuning, BI Server troubleshooting and manage Opmnctl services. OBIEE 11g Dashboard/Report development, Customizations, Geospatial OBIEE MapViewer, BI Composer and SSO integration and configuration. Done excellent Development in OBIEE 11g 1.1.5 and Oracle Business Analytics Warehouse (OBAW) Development Financials, Procurement and Projects modules.
* Professional experience in IBM Congnos 10, Building and Designing Metadata Models using IBM Cognos Framework Manager, Good understanding on fact, dimension tables star schema, metrics and measures.
* Over 8 years of specialized in ETL-Informatica(8.6,9.5), and BIDW designing and developing Business Intelligence solutions in staging, populating Operational Data Store (ODS), Master Data Management(MDM), Enterprise Data Warehouse(EDW), Data Marts / Decision Support Systems using ETL tools, Informatica PowerCenter 8.6,9.5 OBIEE 11g OLTP, OLAP, Excellent development experience in prebuilt (out of box) ETL SDE and SILOS Mappings in Oracle Business Analytics Warehouse, environment, Customization of OBIEE, SDE and SILOS ETL Mappings (Oracle Business Analytics Warehouse). Documenting OBI, ETL specs, STM, Unit test plan and deployment plan. Repository Configuration, creating Transformations and Mappings using Informatica Designer and processing tasks using Workflow Manager to move data from multiple sources systems into targets. Experience in creation and customization of ETL extracts and load process using Informatica. Experienced in using Power Exchange CDC ( Change Data Capture) for capturing the database inserts, updates, and deletes underlying these events as soon as they occur which makes the ETL process more flexible. Design and implementation using Informatica (Power Center 8.6,9.5) Designer, Repository manager and Workflow manager / Server manager. Strong experience in Installation, Configuration, and Administration of OBIEE 11g, ETL Informatica Power Center 8,9 and Power Mart 6.x/5.x Client/Server.
* Extensive years of Tableau Server experience in Enterprise Environment, in Tableau 7.0, 8.0, 8.2 as Sr Analyst, Extensive Tableau Server Administration, includes technical support, troubleshooting, report design and monitoring of system usage, creating managing users and groups and performance tuning.  
  In-depth knowledge on Tableau Server on cloud Tableau Online, Managing and creating report work sheets and dashboards on cloud, ability to design and deploy rich Graphic visualizations with Drill Down and Drop down menu option and Parameterized using Tableau  
  Preparing Dashboards using calculations, parameters in Tableau, extensive knowledge in various reporting objects like Facts, Attributes, Hierarchies, Transformations, filters, prompts, Calculated fields, Sets , Groups, Parameters etc., in Tableau. Worked on the development of Dashboard reports for the Key Performance Indicators for the top management End to end experience in designing and deploying data visualizations using Tableau.
* Developed effective working relationships with client team to understand support requirements, develop tactical and strategic plans to implement technology solutions, and effectively manage client expectations. Involved in Data Modeling using Star Schema/Snowflake modeling, OLAP/ROLAP tools, Fact and Dimensions tables, Physical and logical data modeling using Visio, ERWIN 4.0/3.x and Oracle Designer. Strong experience in leading and manage development and production support team in handling critical situations to meet the deadlines. Excellent interpersonal and communication skills, technically competent and result-oriented with

**Technical Skills:**

# Informatica 8.6.1, 9.5 (ETL), Informatica PowerCenter 8.6.1,9.5(ETL mapping), Power Exchange 8, Oracle Business Intelligence (OBIEE 11g), Tableau 8.2, Oracle Business Analytics Warehouse (OBAW), Oracle E-Business Suite, OBIEE 10g, Oracle 11g JDeveloper, Oracle 11g Weblogic , Oracle 11g business intelligence Fusion Middleware(EM), Oracle PL/SQL, Oracle Forms/reports, OBIEE 10. Visio, Erwin 4.0/3.5, Toad for Oracle, Oracle SQL Developer. IBM Tivoli. Oracle 10g, 11g, Teradata, IBM DB2, SQL Server 2005/2000, Microsoft Access, Excel, ODBC, jQuery web applications, SQL, SQL Plus, PL/SQL, Unix Shell scripting, VB, Operating System: Windows 7/XP/2000, UNIX, Linux, Solaris

### *EMPLOYMENT HISTORY:*

**Sogeti USA, MI Nov 2012 – To Date**

Client: Blue Cross Blue Shield of Michigan

* Responsible to lead the Enterprise Data Warehouse projects both inbound and outbound from design to implementation phases of the project
* Responsible to provide the development estimates from design to post implementation to Delivery Lead and Project Managers
* Worked effectively on multiple projects and ad-hoc needs of the business users
* Involved with business stakeholders to collect and gather report requirements
* Involved in gathering business specifications and prepared technical specifications by closely working with Business Users
* Lead the development team and coordinate with teams such as Data Architects, Data Modelers, Data Base Administrators and Testing team to ensure that development work is complete on time
* Managed  Project Scope, determined daily priorities, ensured efficient and on-time delivery of project tasks and milestones by following proper escalation paths
* Effectively communicated the Project Risks, Issues and Weekly progress report to Delivery lead  and other business stakeholders
* Developed Functional **Design Documents (FDD**) and Technical **Design Documents (TDD**)
* Communicated and reviewed design, functional, and technical specifications to ETL and Report development teams
* Designed complex mapping/code with multiple connected and unconnected lookups.
* Developed %100 parameterized Informatica ETL code, called all the variables parameters through the parameter files, both static and global values.
* Worked with cross functional team such as Data Architects and Data Modelers to ensure that that data model design meets the data requirements of the project
* Developed Stored **PL/SQL Procedures, Packages and Functions**. Implement **PL/SQL code into ETL** mappings and transformations.
* Performed Data Analysis by executing SQL queries using COGNOS Analysis and Query Studio, TOAD / SQL developer and Teradata SQL Assistant
* Communicated the data analysis results effectively to business and project stakeholders
* Developed on demand list reports, cross tab reports, chart reports, active reports using Report Studio
* Developed and maintained Requirements Traceability Matrix (RTM), test plans and test scripts to provide a high level of customer satisfaction
* Involved and performed unit testing for the reports to ensure that reports are working as per the business requirements
* Established and lead User Acceptance Testing sessions with business stakeholders to ensure that the requirements are met
* Reviewed Functional, System Test cases with QA team and ensured that all the test cases are valid with good acceptance criteria
* Design and Developed high level ETL diagram flow.
* Developed complex ETL code and performed unit testing
* Design source-to-target mappings using Informatica PowerCenter 9.5
* Developed ETL code added and setup UI configuration tables within the custom mappings/workflows.
* End to End EDW/ETL Testing in QA1, QA2 environment.
* Developed Informatica ETL performance tuning, naming standards and project guideline document.
* Developed multiple files merge UNIX .ksh script within the ETL process.
* Designed and developed automated ETL process for monthly/weekly data feeds for the BCBSM clients.
* Performed SIT and UAT testing.
* Developed test cases for EDW/ETL testing.
* Developed Tivoli Job streams and flow process document.
* Developed and tuning complex sql queries in the source qualifier.
* Created Lookups and Joiners transformations.
* Designed and developed multiple target mapping/code with the Router transformation.

**Project Technologies/ Products:**

Oracle 11g, Informatica 9.5 (ETL), INFA PowerCenter 9, Informatica Data Profiling, Oracle SQL Developer, SQL/PLUS, UI Configuration/ IBM Tivoli, MS Visio 2010, Unix, Win SCP, Putty- (FTP), Windows 8

**General Electric (GE Capital Americas)**   **Nov 2010 – Dec 2012**

**Business Intelligence Application Lead**

* One of the lead contributors to the **Business Intelligence Center of Excellence (BI COE)** at the **GE Capital Americas (GECA).** Contributed in BI COE team in **rolling out OBIEE 11g (Analytics)** for the first time across all of GE and have laid a foundation for future success.  
  Strong contributor in all phases and areas of expertise including SDLC for BI, **OBIEE 11g project development** architecture, **OBIEE 11g best practices,** **ETL Informatica** **best practices**, **QA, Production support and products evaluations**. I regularly collaborate and present to customers, executive and senior leaders.
* As BI COE and BI Application team lead my responsibility is to deliver **Interactive dashboard Analytics reporting solutions using OBIEE 11g** to the end user including Design, Analysis, Gathering business requirements from business users and building proof of concept (POC) to get design and requirements approved.
* As BI lead I performed and lead **UAT BI testing in all releases** and projects development phases in staging environment (QA).
* **Build ETL Informatica mapping design process**, Informatica **ETL standards and metadata** documentation.
* Performed **Informatica 8.6.1 mapping** designer to create/update mappings using different **transformations required** to move data into data warehouse**,** Informatica **workflow manager to create sessions, batches** to run with the logic embedded in the mappings. **Created full load and incremental loads workflows.**
* Performed **OBIEE 11g dashboard development** process from Installation to building each report and dashboard pages, **OBIEE 11g** d**ashboard and reports Customizations, building complex reports in BI Publisher** Integration, Configuration, **RPD development** and **Performance tuning** in different OBIEE 11g and **BI Server components**. Performed RPD development worked in **Physical, Logical (BMM) and Presentation layers** including setting up **Multi User Development (MUD) environment and OBIEE 11g Usage tracking.** Implemented OBIEE 11g **end to end** performance tuning best practices.
* **With excellent knowledge** of **OBIEE 11g Administration tasks** handling **BI server** and related **configuration xml** files, **user and data level security** on dashboard and reports, webcat migration, RPD merge and development, **troubleshoot web catalog**, **user management**, BI server and opmnctl services activities andhandling critical BI Server issues in Oracle 11g **Enterprise Manager Fusion Middleware (EM) and Oracle Weblogic Server 11g Admin Console.**
* Strong expertise in **Geospatial Visualizations** Integration **(OBIEE 11g MapViewer), BI Composer and SSO Integrations.**

**Environment:** OBIEE 11g 1.1.5,1.1.6 , Oracle 11g DB**, Informatica 8.6,**Teradata DB,Oracle **Weblogic** Server11g, Oracle 11g Enterprise Manager **Fusion Middleware**, SAP Business Object, Oracle SQL Developer, SQL/PLUS, Oracle 11g JDeveloper, SAP Business Object(BO) 3.0, jQuery, Unix, Windows 7, One Note, SnagIt 10.

**John Hopkins University - Applied Physics Lab (JHU APL) - MD Feb 2010 – Nov 2010**

**Sr.BI ETL Developer**

**Project: EBSS**

* The project is to establish a next generation business intelligence/data warehousing (BI/DW) platform for the Applied Physics Lab (APL) business systems. The platform will be used to deliver ad-hoc query and reporting in OBIEE capabilities that extend the capabilities of the OBIEE 10g, OBIA, Oracle E-Business Suite, Financials, Procurement, Projects modules.
* Responsible for end-to-end design of the process to extract, transform, and load (ETL) the data in preparation for the data warehouse.
* Responsible for establishment of project design documentation.
* Responsible for establishment of project standards.
* Performed and developed OBIEE 10g/Siebel Analytics dashboards, Admin tool (rpd.), configuring custom dashboard, user and report
* Wrote Metadata Definition and ETL Design Documents.
* Wrote DFF’s and out of box mapping customization method Documents.
* Design source-to-target mappings using Informatica PowerCenter 8.6.1.
* Developed ETL code using Informatica 8.6.1 and performed unit testing
* Responsible for out of box SDE/SILOS ETL mappings customization.
* Customize Prebuilt ETL mappings and adding new columns in the facts/dimensions tables
* Created new DFFs in the Data warehouse/facts to getting additional and conversion data.
* Design and Development effort for the new JHU APL Business Analytics Warehouse
* Created Informatica PowerCenter 8.6.1 custom resuable transformations for faster development like Expressions, lookups, etc.
* Performed OBIEE 10g report and RPD development,
* Created new tables and custom FLEX FIELD X\_column(s) in the Oracle Data Warehouse using Oracle SQL Developer.
* Created new custom workflows and sessions when its need to load the out of box SDE/SIL data.
* Managed SCD (Slowly Changing Dimension) mappings where Lookup will be touched, where Custom DFFs needs to be part of SCD. Created new Custom Lookup Transformation, where DFFs (FLEX FIELD) based lookup is needed

**Environment:**

**Informatica 8.6.1,** **Oracle E-Business Suite,** Financials, Procurement and Project modules, **Oracle Business Analytics Warehouse(OBAW**), **OBIEE 10g,**Oracle SQL Developer, MS Access, Flat Files, Unix, Visio, Windows XP 2003

**Saimtek Inc. MI Aug 2009 - DEC 2009**

**SR. BI Data Warehouse Developer**

**Project: ODB**

**Job Responsibilities:**- Meeting with end user, collecting requirements and converting into technical specification.  
- Developed Server side PL/SQL (Stored Procedures, Functions & Packages) for implementing complex business logic.  
- Created data entry Forms using oracle Forms 10g for entering data related to Order Information and inventory.  
- Created and customized analytical reports for existing system using Reports 10g.  
- Converted data from legacy system to Oracle 10g using SQL\*Loader and PL/SQL programs.  
- Responsible for tuning of SQL queries written in procedures/functions at the back end which are called from the front end forms.  
- Created UNIX Shell script for sending email to alert users for erroneous records.  
- Created SQL\*Loader scripts to load data from external system to oracle & created discoverer report based on this.  
- Responsible for creating complex views for EUL of Oracle Discoverer10g.  
- Responsible for developing new reports using Oracle Discoverer Desktop/Plus 10g.  
- Responsible for modifying & creating Business Areas using Oracle Discoverer Admin for changed & new reports.

- Involved in Technical Documentation, Unit test, Integration Test and writing Test plan.

**Environment:** Windows XP 2003, UNIX, Oracle 10g, SQL Developer, MS Access, Flat Files,

[**Systems Personnel - Buffalo**](http://www.systemspersonnel.com/)**,** **WNY Oct 2008 –June 2009**

**Client: Blue Cross Blue Shield, HealthNow**

**SR. ETL INFORMATICA CONSULTANT**

**Project: Business Intelligence (BI)**

**Project Role & Responsibilities**:

* Work with Business Analyst and users to clarify requirements and translate the requirement into technical specifications.
* Created new mappings in Informatica PowerCenter 8.6 and updating old mappings according to changes in Business logic,
* Prepared Unit Test plan, System Integration Test and UAT to check the data quality. Performed ETL data and Mapping Validation in QA environment.
* Created Materialized view for summary data to improve the query performance. Performed major role in understanding the business requirements and designing, loading and extract the data into Data Warehouse of Facets system, Pharmacy Claims, Provider, Med Claims, Members, and BHI, CRMS for McKesson, OPA files,
* Used ETL (Informatica) to load data from source to ODS.
* Using Informatica PowerCenter 8.6 Tools, Source Analyzer, Target designer, Mapping Designer, Mapplet Designer, and Transformation Developer for defining Source & Target definitions and coded the process of data flow from source system to data warehouse.
* Created reusable transformations and mapplets based on the business rules to ease the development.
* Writing SQL and PL/SQL Code in Source qualifier and Mappings,
* Migrated the Tested Code from Dev to QA and QA to Production Repository
* Developed and Tested Data security and Dashboard security in OBIEE,
* Using Informatica Workflow Manager and Workflow Monitor to schedule and monitor session status, UNIX job scripts for scheduling jobs in AutoSys.
* Developing complex mappings in Informatica PowerCenter 8.6 to load the data from various sources like SQL Server, DB2, Flat files, into the Data Warehouse, using different transformations like Joiner, Aggregator, Update Strategy, Rank, Router, Lookup, Sequence Generator, Filter, Sorter, Source Qualifier
* Created Visio diagrams workflows for loading and running cycles,
* Implemented performance tuning logic on Targets, Sources, mappings, Sessions to provide maximum efficiency and performance.
* Defined Target Load Order Plan for loading data into Target Tables
* **Environment:** Informatica Power Center 8.6.1, Power Exchange ,Siebel Analytics, Cognos 8,Oracle 10g, IBM DB2, SQL Server, MS Access, Flat Files, WinSQL, Unix, TOAD, Erwin 4.1,Visio, Windows XP 2003

**JAWOOD, Troy MI July 2007-Sep 2008**

**Data Warehouse Consultant,**

**Client: Blue Cross Blue Shield of Michigan BCBSM**

**Project: Business Intelligence Enterprise Data Warehouse (EDW)**

**Responsibilities:**

* Reviewed the Business and functional requirement documents (BRD) and identified test scenarios.
* Performed Unit, User Acceptance, End to End testing of different Subject Areas (Medical Claims, Master Medical Claims, Pharmacy Claims, Member and Customer and Provider, Involved in developing test plans and test cases based on high-level and detailed designs, extensively performed manual testing, requirements verification testing, and functional testing,
* Participated in Test Case walkthroughs, inspection meetings, Interacted and worked with the Development and Data warehouse team to solve the problems encountered in test execution.
* Participated in review meetings with Dev team to meet the testing targets, Participated in daily status meetings to report any bugs, issues and risks.
* Creating and Executing SQL queries in SIT, QA1, QA2 and Production environments to getting $ amount Counts. Executing Informatica workflows and sessions job streams in IBM Tivoli,
* Using Oracle SQL Developer to Analysis Data from Staging to **EDW, Running queries** in IDS/EDW to match the counts.
* Manage and monitor **Informatica ETL Mappings**, Sessions and workflows cycle loads.
* Creating and Executing UNIX scripts and running scripts for control file creating trigger files to start the workflows and job streams in UNIX,
* Loaded 5 years Data into Production and monitoring workflows/sessions and Tivoli job streams 24/7. Working with **informatica ETL** team for **workflow/sessions troubleshooting issues**, getting error info from sessions log files and helping team to resolve the issue.
* Using Informatica Power Exchange to extract mainframe files, performed row test and sending to node, checking data map in mainframe to make sure the data map match.
* Resolved issues through data validation activities with the User Acceptance Test (UAT) and System testing
* **Environment:** Informatica Power Center 8.6, Oracle10g, Power Exchange, Oracle SQL Developer 10g, SQL, PL/SQL, UNIX, TOAD for Oracle, IBM Tivoli, Visio, Erwin 4.1, Windows XP 2003,

**Felix Health Technologies Jan 2003- March 2007**

**DATA WAREHOUSE DEVELOPER**

**Horizon BCBS, NJ**

**Role & Responsibilities**:

* Project Scope: To build a data warehouse to identify the most profitable or potentially profitable customer for future interaction and to perform claim analysis to gauge claims processing efficiency. Risk modeling for risk measures which can then be used to calculate the right premium amount. This included technical architecture design, data extraction, metadata management, and integration of mapping and loading of target tables.
* Worked on Informatica Power Center 7 tools-Source analyzer, Warehouse Designer, Mapping Designer and Transformation developer
* Created necessary Repositories to handle the metadata in the ETL process
* Created the Source and Target Definitions in Informatica Power Center-Designer.
* Designed and developed Informatica Mapping for data load and data cleansing
* Extracted transformed data from various sources such as Flat files, MS SQL Server and transferred data to the target data warehouse Oracle9i database and Flat files.
* Created Stored Procedure, Functions and Triggers as per the business requirements.
* Used update strategy and Lookup transformation to insert, delete, update or reject the records based on business requirements.
* Designed and developed complex aggregate, join, look up transformation rules (business rules) to generate consolidated (fact/summary) data identified by dimensions using Informatica ETL tool
* Developed several complex Mappings, Mapplets and Reusable transformations to facilitate one time, Weekly, Monthly and Yearly Loading of Data.
* Utilized the Aggregate, Join, Router, Look up and Update transformations to model various standardized business processes Used SQL \* Loader for bulk loading.
* Developed the Informatica scripts in order to populate the Global repository from the local repository Worked with Scheduler to run the Informatica session on daily basis and to send an email after the completion of loading Conducted Unit testing and Integration testing Analyzed the reliability, hypothesis and restriction in documentation of the Functional, Technical and Architecture which are confidential
* **Environment:** Informatica Power Center 7.1.4, Siebel Analytics, Oracle 8/9i, Flat file, MS SQL Server, SQL\*Loader, Visio, Windows 2000

**AET SOLUTIONS, MI Feb 1999- Dec 2002**

**ORACLE DBA/DEVELOPER,**

* Administration and development of large databases application in Oracle 8.
* Creating and testing backup and recovery procedures. Performance tuning.
* Application SQL statements performance tuning. Providing solutions and assistance to the Customers through the implementation and product maintenance call on support.
* Monitoring and tuning memory at the Operating System Level and install patches and upgrade,
* Created and documented scripts for Hot Backups and exports and imports.
* Proactively managed disk space: reducing where possible, adding where necessary. Created scripts to detect tables close to maximum extents. De-fragmented production tablespaces.
* Tuning the database for optimal performance and customizing Oracle initialization parameters.
* Tuned shared pool memory by pinning the often used stored procedures, packages, work on Multi Server environment,
* Optimized long running SQL statements with the help of explain plans.
* Monitoring rollback segments for excessive wraps and waits and sizing rollback segment appropriately. Created a separate large rollback segment for large transactions.
* Created bitmap indexes on dbm table. DBM table had columns that were queried against. They had low cardinality – a bitmap against them improved performance.
* User Management - created users, profiles and associated roles, profiles to users to maintain system security and restrict resource consumption. Monitored users by auditing sessions. Audited at object level and collected usage statistics for the tables and created a report for management.
* **Environment:** Oracle 7/8/8i/, SQL, PL/SQL, Flat file, MS SQL Server, RMAN, SQL\*Loader, Ms Access Windows 2000

### EDUCATION

* Master of Computer science (MCS)
* Bachelor of Computer science (BCS)

### PROFESSIONAL TRAINING AND CERTIFICATES

* Oracle8/8i Certified Database Administrator -DBA (Oracle Corp). USA
* IBM Cognos 10 Training- Designing Metadata Models using IBM Cognos Framework Manager (IBM Cognos Partner Essentials Series)
* Successfully completed Informatica PowerCenter 7 developer Training ( Informatica Corp-NY-USA )
* Oracle8 Database Administrator Certification (Brain bench)
* One year Certification in Oracle Developer 2000

**SPECIAL SKILLS**

- Able to easily learn and implement new ideas and technologies as well as provide professional support to other team members.

- Details oriented person with excellent communication, interpersonal, analytical, problem solving skills.

**WORK AUTHORIZATION STATUS:**

US Citizen

**Dear Sir/Madam**

**I would like to apply for this position, with my strong background skills set. Please find the details below regarding my experience and skills set.**

Over 15 years of experience in Information Technology and Client/Server Applications.

Data warehousing and business intelligence life-cycle experience, across a broad range of industries. Seasoned practitioner, with several years of training and consulting on industry-leading ETL, Dashboard Reporting and OLAP offerings.

Over 12 years of experience in Business Intelligence Applications and Data Warehouse systems using ETL Informatica, Oracle Business Intelligence(OBIEE11g) , Siebel Analytics, Oracle Forms/Reports, Oracle PL/SQL, Oracle 10g database design, development and implementation in Windows and UNIX platforms.

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